

## Case Study:

# Verify, Inc.

OnDemand Helps Verify Increase Efficiency and Agility With a Right-Fit MS Teams Voice Platform

## The Challenge

Verify, Inc., a global supply chain risk management solutions provider, was struggling to meet the demands of hybrid work with its on-premise VoIP phone system. The company's leadership wanted to make each of their four locations – including one office in Europe – more agile for in-office and remote workers by migrating to Microsoft Teams' improved voice communication tools. However, finding the right MS Teams Phone provider to transition each location's legacy systems was a challenge.

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“Being able to supplement our internal team with OnDemand and use them as an extension of our resources has been the biggest benefit. It's been very seamless.”

**Graham Rellinger**

Director of Technology Infrastructure and Security | Verify, Inc.

ON DEMAND

VERIFY

## The Action

Verify reached out to OnDemand, who had provided the company with technology guidance previously, for help sourcing and implementing the right Microsoft Teams Phone vendor. OnDemand walked Verify through the process of conducting interviews with deployment teams to find a partner that could meet its unique, multi-location communications needs.



## The Results

By leveraging OnDemand's trusted technology guidance, Verify was able to:



Migrate to a **cloud-based MS Teams voice solution** from Evolve IP.



Keep existing call flows while taking advantage of **new technologies**.



**Increase efficiency** with global call routing, file sharing, and more.



Save internal resources with OnDemand's **project management help**.



**Support hybrid teams** with flexible collaboration and mobility features.